



Client Satisfaction Survey

How happy are you with the times we are open?

Very Happy () Fairly Happy () Unhappy ()

How happy are you about how long you have had to wait to see an adviser?

Very Happy () Fairly Happy () Unhappy ()

How happy are you with the time you had to discuss your problem?

Very Happy () Fairly Happy () Unhappy ()

How happy are you that the information and advice was easy to understand?

Very Happy () Fairly Happy () Unhappy ()

Overall, how happy are you with the service that you receive?

Very Happy () Fairly Happy () Unhappy ()

Would you use the PWCAC service again?

Yes () No ()

Would you recommend the PWCAC service to others?

Yes () No ()

How can we improve our service? Your comments please: