



## **Disability Benefits**

### **New applications**

The main disability and sickness benefits are:

- Disability Living Allowance (DLA) or Personal Independence Payment (PIP)
- Attendance Allowance (AA)
- Employment and Support Allowance (ESA)

We can discuss how your illness or disability affects you to advise whether you might meet the criteria for these benefits. What you are entitled to depends on your circumstances. We can help you to check what you might be able to get.

At the start of lockdown, face to face assessments were suspended, causing long delays with new applications. Existing awards were extended by six months to relieve pressure on the DWP caused by an increased Universal Credit claims. Applications are now being processed more quickly.

### **Change of circumstances**

If your condition has deteriorated since you were awarded disability benefits, we can help you to decide whether to request that your award is reviewed.

### **Challenging your award**

Our experienced welfare rights advisers can help you to challenge your award by either a mandatory reconsideration request or appealing to the first tier tribunal.

### **How do I get help?**

We have re-opened our offices at 64 Commercial Road, Paddock Wood, TN12 6DP and can now see clients face to face again. We can also offer telephone or email advice for those who are unable to attend our offices. Call or email us on:

**[info@pwadvice.org](mailto:info@pwadvice.org) | 01892 838619**

**Paddock Wood Community Advice Centre | 64 Commercial Road  
Paddock Wood TN12 6DP | [info@pwadvice.org](mailto:info@pwadvice.org) | 01892 838619**